

Privacy Policy

Contact data: We, Ilesol Pharmaceuticals d.o.o. (address and contact data in the header) shall be the controller in terms of data protection law. Our data protection officer shall be available under the contact data indicated above and under the e-mail-address info@ilesol.com.

Purpose of processing and legal basis: As a contractual precondition for delivery, the Purchaser may be bound to provide us with personal data ("Data"). Such Data shall be processed by us for the purpose of contract conclusion and implementation (inclusive of pursuit of legal claims and claim collection purposes) on the basis of data protection law provisions (especially on the basis of Art. 6 paragraph 1 b) of the GDPR). In addition, we shall process the Data on the basis of data protection law provisions for the protection of our legitimate interests (especially Art. 6 paragraph 1 f) of the GDPR). The legitimate interests in this context shall – according to the following regulations – focus on the prevention of bad debt losses by third parties or by us as well as in the transmission of information on goods and services to the Purchaser.

Data categories: We shall process the following data categories: General data (such as e.g. company name, where appropriate contact person, address), communication data, contract data, claims data, where appropriate information on payments and defaults.

Third recipients: Always provided that the relevant regulations are complied with, Data may be forwarded to credit agencies in order to avoid bad debt losses by third parties or by us, e.g. in order to collect probability values concerning bad debt losses or in order to forward information on undisputed claims or claims determined with legal effect in connection with which the Purchaser is in default of payment. The credit agencies also store the Data transmitted to them in order to make them available to their contract partners for an assessment of the risk of non-payment of receivables. In this context, however, Data will only be made available if and when the contract partners maintaining a relationship to the credit agency can show a legitimate interest in the transmission of the Data. For debtor search purposes, the credit agency may forward address data. The Purchaser may obtain information on the Data stored about it from the credit agency. In case of debt collection, Data may be transmitted to the following categories of recipients if this is necessary for collecting the claim: assignees, credit agencies, collection agencies, third-party debtors, residents' registration offices, courts, court bailiffs, attorneys at law.

Information on products: In compliance with data protection law regulations (especially Art. 6 paragraph 1 f) of the GDPR), we shall make use of Data in order to inform the Purchaser about our other goods and services, if appropriate by mail or by electronic means.

Data retention period: We shall delete the Data immediately if and when we are obliged to do so, especially if we are no longer in need of the Data for the purposes for which they were collected and there are no contradicting retention obligations. Irrespective of that, however, inspections whether a deletion of Data is possible shall take place in intervals of three years.

Rights of objection: The Purchaser may at any time raise objections against data processing for the purpose mentioned under "Information on products" by giving us notice to this effect. Irrespective thereof, the data subject shall be entitled to execute a right of objection according to Art. 13 paragraph 2 b) or Art. 14 paragraph 2 c) in conjunction with Art. 21 of the GDPR against data processing according to Art. 6 paragraph 1 f) of the GDPR.

Other rights of data subjects: The data subject shall hold the following rights according to existing statutory regulations (especially the GDPR): right of information, correction, deletion, limitation of processing and right of data portability. In addition, the data subject shall be entitled to submit a complaint against the processing of data relating to its person with the supervisory authority. The address of our competent supervisory authority is: CROATIAN PERSONAL DATA PROTECTION AGENCY, Selska cesta 136, HR - 10 000 Zagreb, Tel. 00385 (0)1 4609-000, Fax 00385 (0)1 4609-099, azop@azop.hr, <http://www.azop.hr>